

Our customers get the last word.

RAF Express Inc. is a long-time supplier of expedite service to the Siemens facilities in Chatham, Tilbury and Windsor. They provide daily runs from the Detroit Airport, inter-office mail service between our plants and our Auburn Hills office, as well as any specialized run we may require.

Recently we added an outbound service for small packages to take advantage of lower package rates in the United States. There has never been a service failure. Many times we have sent them to the airport in the middle of the night for parts to start our assembly lines at 7 a.m. and they always deliver on time.

*– T. Greaves
Team Leader Purchasing
Siemens Canada Limited*

We have been using the services of RAF Express Inc. for several years now. RAF Express has done an excellent job for us over the years. All of their employees, including the drivers, have been great to deal with. RAF Express is very flexible and responds in a timely manner when emergencies arise. I would recommend highly to anyone who is looking for a good carrier that you consider RAF Express for your transportation needs.

*– Rick Pomerleau
Distribution/Purchasing Manager
Valenite Modco Limited*

Sellick Equipment Limited has been a client of RAF Express Inc. since its inception. Throughout this period, RAF Express has provided exceptional client service. Their staff has quickly responded to accommodate any special situations. We highly recommend their services to potential clients.

*– Howard Sellick
President
Sellick Equipment Limited*

Our company has used Russell A. Farrow Limited for many years as our broker and express courier for shipments over the Canadian/U.S. border. They have been a valuable resource that has enabled us to transport goods back and forth across the border in a timely manner at competitive prices. They are capable of reacting to our needs with or without advanced warning and have pulled us out of the fire on numerous occasions. I recommend RAFX without reservation.

*– Terry Kueneman
Automotive Accounts Manager
Sames Canada*



RAF Express Inc. is proud to be recognized by:



Habitat for Humanity
WINDSOR - ESSEX
Building Homes Building Hope

for outstanding service and contribution to the 2001 Gladstone Build Project, and by:



ISO 9001 REGISTERED

for receiving their 2001 Quality Supplier Award.

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ISO-9002
CERTIFIED

Personalized cross-border forwarding and reliable rush delivery services that save you time and money.



The dependable door-to-door logistics service that gets your shipment across the border faster, when minutes count.



Getting it across the border.

Problem

Moving goods across the busiest Canada/U.S. border crossing is a competitive necessity for businesses in Southeast Michigan and Southwestern Ontario. Lack of proper documentation, or failure to comply with Canada Customs and Revenue Agency (CCRA) guidelines, can have a crippling effect on the flow of goods between you and your customers. New CCRA legislation is mandating an even stricter adherence to the North American Free Trade Agreement (NAFTA) regulations.

Solution

As the expedited delivery division of Russell A. Farrow Limited, RAF Express Inc. provides all the advantages of integrated services in addition to cost-competitive rush delivery service. Our door-to-door service in Michigan, Ohio and Ontario, with a diversified customs brokerage, lets you eliminate frustration from cross-border shipping transactions. From small parcels to large truckloads, RAF Express is able to respond to your requirements, and to provide customs expertise.

You need flexible services.

Problem

Shipping needs are seldom one-dimensional. What works for one shipment may not apply to the next. There are, of course, a wide variety of carriers offering local logistics services, but the hassles of dealing with multiple suppliers can be draining. Wouldn't it be nice to establish a relationship with one supplier who is able to handle *all* your cross-border shipping needs in a timely, cost-effective and personalized way?

Solution

RAF Express Inc.'s fleet includes modern cargo vans, a stake truck, and access to equipment of all kinds, up to 40-foot trailers and 5-ton stake trucks. Our in-depth knowledge of customs regulations, comprehensive warehousing facilities, state-of-the-art processes and dedication to personalized logistics solutions that respond to your needs – all combine to make RAF Express the most dependable way to cross the border. We'd be pleased to discuss your needs.

Timing is everything.

Problem

Windsor/Detroit area manufacturers often require materials on a just-in-time basis. There simply isn't any room in many timelines – or in client expectations – for error. And even beyond the world of manufacturing, the pace of business is exceptionally brisk. Being there on time, even with cross-border shipments, isn't just an advantage – it's an outright necessity. Fortunately, RAF Express is there to help.

Solution

RAF Express can handle goods under the Commercial Drivers Registration Program (CDRP) for speedier customs clearance and more timely deliveries. We obtain time-critical air/ground waybill tracking numbers that are crucial to 24/7 expedited freight shipments. Special parking passes for the Northwest VIP Cargo Area at Detroit Metro Airport give our drivers speedy entrance and exit from this secure area. Using electronic customs releases, shipments in either direction are pre-cleared to avoid costly border delays.

With highly experienced, customer-focused drivers and competitive pricing, we've been helping businesses deliver on time and save money since 1979.

Fast facts

- While RAF Express Inc. operates Monday-Friday, 8am - 5pm, services are available (on request) 24 hours a day, seven days a week.
- U.S. and Canadian Customs Bonded Carrier.
- Service to/from Detroit Metro Airport every day.
- U.S.-bound shipments forwarded to our Taylor, MI facility for next-day delivery. You pay U.S. domestic rates on shipments from Canada.
- Same-day service from our Taylor/Detroit, MI facilities to your door.
- Rapid service to downtown Detroit banks and post office.
- Deconsolidation and pick-and-pack services available through our parent company.
- Radio dispatched fleet with dedicated, courteous and professional drivers.
- Cross-border delivery in time for same-day courier liaison of overnight shipments.

A fully integrated, expedited door-to-door, cross-border delivery service.

Pick up north- and south-bound parcels from clients' facility. Pick-and-pack and deconsolidation services available as needed.

Rapid processing through border with authoritative, in-depth knowledge of customs processes and compliance issues.

Same-day delivery or liaison with couriers for next day delivery. Direct liaison allows for faster service and lower domestic rates.



A FARROW COMPANY

RAF EXPRESS INC.

CUSTOMS • LOGISTICS • SYSTEMS SOLUTIONS • GLOBAL SERVICE